

| Date    | Contact                 | Name          | Requests/Concerns  | Comments   | Resolved? |
|---------|-------------------------|---------------|--|--|-----------|
| 7/14/16 | Email                   | Trang         | When will we install more ground lite replacement entrance 301   | Edmonson out 8.10 to replace up lights only at Pillars   | Yes       |
| 7/14/16 | Email                   | Gagnon        | Resident dumping landscape debris on CDD property  | Met with Mr. Gagnon. Sheila to write letter to resident asking to remove. I asked Mainscape to remove as soon as possible. Completed.  | Yes       |
| 7/14/16 | Email                   | Gagnon        | Concerned about dog tied up on CDD property  | Met with Mr. Gagnon. Sheila to write letter to resident asking to remove. Lead gets moved around and line does cross over resident property.   | Yes       |
| 7/15/16 | Email                   | Conklin       | Large amounts of trash at waters edge  | Emailed resident with mention Mainscape to remove with mowing, but only to the waters edge, per their contract.  | Yes       |
| 7/16/16 | Email                   | J Wright      | Contractors on property concerns of damage to residence  | Went to property to determine if any damage occurred. No damage  | Yes       |
| 7/18/16 | Walk in                 | Peterson      | Gator Pond 10  | Called Alligator Trapper / ot there anymore  | Yes       |
| 7/21/16 | Email                   | Estabrook     | Reported feces in pool (after 5 pm)  | Apollo pools closed pool next day. Emailed resident. Security never alerted so was not reported on daily sheet.  | Yes       |
| 7/25/16 | Call/Walk in            | Angela        | Asked that Mainscape clear Pvc fence line off pond 13  | Mainscape sent pictures. Asked to cut back within 6". Completed 8.3  | Yes       |
| 7/30/16 | Email                   | Towsley       | Pond 8 not mowed. Mediums not blown off  | Mainscape asked to come back to complete. Returned 8.2   | Yes       |
| 8/1/16  | Email                   | W Fuller      | Reported pond 8 not mowed.   | Mainscape contacted. Mowed 8.4   | Yes       |
| 8/9/16  | Email                   | Trang         | Sent pic of fallen tree CA   | Already reported to Mainscape to be removed on site this week  | Yes       |
| 8/10/16 | Reported to Landscapers | N/A           | Gator Pond 11  | Inspected: Over 4 ft. Called Alligator Trapper /Not there anymore  | Yes       |
| 8/10/16 | Email                   | Towsley       | States the community wasn't edged again last week, also ponds we not trimmed and a lot of grass is being blown into the ponds. Lots of weeds in the flower beds. | Forwarded to Mainscape, replied to resident/alternate ponds line trimmed. Aquatics 8/24 confirmed floating weeds in pond did not feel grass clippings a problem in pond  | Yes       |
| 8/10/16 | Email                   | Estabrook     | Shrubs not cut back conservation area Standing Stone   | Mainscape trimmed back end of week. Completed  | Yes       |
| 8/15/16 | Email                   | Estabrook     | Shrubs not cut back conservation area Standing Stone   | Follow up  | Yes       |
| 8/15/16 | Email                   | Towsley       | Community was not edged last week. Ponds not trimmed and a lot of grass blown into ponds Lots of weeds.  | Aquatics on site and said no signs of large amounts of grass in ponds. Areas to be blown off during services. Weeds are still an ongoing problem.  | Yes       |
| 8/15/16 | Email                   | Conklin       | Buss stops especially Highland Chase riddled with trash  | Inspected, asked Mainscape to remove when mowing CA  | Yes       |
| 8/16/16 | Email                   | Linda Gil     | Sent pictures of excessive weeds at water edge Pond 3  | Mainscape cut back. This is a dirt filled area not normal mowed. Completed. Resident confirmed.  | Yes       |
| 8/18/16 | Email                   | Mr. Rasmussen | Lighting out 301 Pillars   | Edmonson called last week, pending quote. Hoffman installed LED lights   | Yes       |
| 8/19/16 | Email                   | Towsley       | Weeds in flower beds included pictures   | Forwarded to Mainscape replied to resident, Weeds removed monthly per the contract.  | Yes       |
| 8/22/16 | Email                   | Estabrook     | Misc. Landscape issues with grass in pond on walk ways incomplete  | Meeting with Joey, forwarded comments to be completed by end of week 8/24. Aquatics inspected all ponds and saw little to no grass clippings in ponds. Floating weeds breaking down create look of floating "grass". | Yes       |
| 8/24/16 | Email                   | Trang         | Damaged Stonegate Sign   | Pictures sent to District/Seeking proposals to repair Sign Solutions. Sent off request again 11.29.16  | Yes       |
| 8/24/16 | Email                   | Mrs. Gill     | Pond 3 not line trimmed  | Mainscape notified. Areas hit next day 8/26. Resident responded happy.   | Yes       |
| 8/26/16 | Email                   | Towsley       | Community not edged yesterday. Checked multiple locations  | Areas "soft" edged this week only  | Yes       |
| 8/29/16 | Email                   | Towsley       | Pond 8 not line trimmed  | Responded, ponds line trimmed alternate weeks. Mainscape not on site this week due to weather.   | Yes       |
| 8/29/16 | Email (2)               | Estabrook     | Conservation areas not hit/Standing Stone w/pics   | Not contracted area, seeking approval to add to contract. Contacted resident, pending approval. Mainscape cleared anyways per my request.  | Yes       |
| 8/29/16 | Email                   | Estabrook     | Lot next to 11106 Standing Stone not mowed for 2 weeks   | Due to heavy rains not mowed. This week also missed due to weather. Work completed following week after storm.   | Yes       |
| 8/30/16 | Walk in                 | Mr. Peterson  | Sited Gator again Pond 10  | Called Alligator Trapper / not there anymore   | Yes       |
| 8/31/16 | Email                   | Mr. Feliciano | Pump #2 pouring out on Blvd.   | Mainscape called, made repairs.  | Yes       |
| 9/5/16  | Email                   | J Wright      | Pump from landfill is not working, flooding yard   | Inspected. Called Todd/Plumber scheduled 9/7. Resident informed. Contacted on 9/7, pump working water going down   | Yes       |
| 9/6/16  | Walk in                 | Mainscape     | Phase 3 entrance, exit side, by stop sign 3" main line separated, causing major leak/shallow main line/may be caused by heavy equipment                          | Met with Larry/Mainscape/approved repair/invoice will be separate in order to determine responsibility.  | Yes       |
| 9/6/16  | Email                   | Trang         | Weeds in flower beds included pictures   | Mainscape treated weeds 8/6, full removal 9.9. Resident contacted  | Yes       |
| 9/6/16  | Email                   | Towsley       | Asked if we plan to deduct pay for lack of landscape service last week   | Due to storm, Mainscape not on site. They are to provide make up services. 9/8 Emailed resident with answers after Mainscape meeting   | Yes       |
| 9/7/16  | Email                   | Towsley       | Mention of lack of pesticide signs on property after Mainscape applied weed treatment  | State requires signs for pesticides, but not fertilization. Mainscape put signs out 9/8. Emailed resident  | Yes       |
| 9/8/16  | Email                   | J Wright      | Early am alarms going off at pump and yard flooding  | Inspected/Met with Plumber. Problem solved   | Yes       |
| 9/9/16  | Email                   | Gagnon        | Pond 5 weeds out of control  | Mainscape on site, asked to focus on Pond 5. Emailed resident  | Yes       |
| 9/10/16 | Email                   | Towsley       | Main medium has streaks. Landscapers running over bushes, large mowers killing plants. Water edge not trimmed in 4 weeks.  | Ponds line trimmed 9/12. Only ponds missed 11 & 13 due to weather. Sent resident Mainscape report of work completed. Scheduled to return next business day 9/16  | Yes       |
| 9/11/16 | Email                   | Trang         | Conservation areas missed behind her home/including fence line   | Called resident. Her husband spoke with me this week and asked that Mainscape stop trimming along fence line. Mainscape returned 9/13 to complete strip in her back yard area. Not fence line                        | Yes       |
| 9/12/16 | Email                   | Mrs. Webb     | Provided pics of Highland Chase medium grass overgrowth asked to trim and to remove trash not picked up  | Grass shrubs are timed every 6 months, Due in Oct. Juniper is not "trimmed" will affect growth. Trash pick up weekly on Fridays. Emailed resident with scheduled dates of service                                    | Yes       |
| 9/14/16 | Email                   | Mrs. Webb     | Mentioned trash problem. Lack of regular trimming and overall maintenance of shrubs, not conforming with contract.   | Brought this up at 9/14 CDD meeting. Board asked to trim back all unsightly grasses this week.   | Yes       |
| 9/13/16 | Email                   | Towsley       | Pond 5 still not mowed in 3 weeks  | Inspected. Till tall, and uneven due to alternate line trimming of ponds. Mainscape trimmed down 9/16. Emailed resident this was brought to landscapers attention. Resident sure not mowed                           | Yes       |
| 9/16/16 | Email                   | Towsley       | Questions, when community will be serviced. All that has been mowed is Pond areas and it's 2:30  | Mainscape to return Saturday to complete Common areas and Blvd. Noted: Mainscape off schedule (Thurs./fri)   | Yes       |

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| 9/29/16   | Email                      | Towsley        | Asked for cost of qrtly plantings   | Replied with costs and explanation of work. Informed that the cost was high due to removal ad relocation of shrubs in place where the annuals were planted.   | Yes       |
| 9/29/16   | Email                      | Estabrook      | Our pool do you happen to know what all this staining and what these black spots in our pool are? Should I be concerned about having my 3 year old in the water?  | Inspected areas of concern pool side, and reported back to Mrs. Estabrook that these are stains caused from rust, and or permanent. I also conformed her that I do meet with the pool tech to go over all concerns . I called Apollo pools and asked to bring a wire brush to work on the pool to remove some of these highly visible stains. Apollo out brushed tiles. No signs of algae. Broken edges are not deep to cause danger to swimmers. Areas that are brown, are in fact stains. | Yes       |
| 9/31/16   | Email                      | Mr. Feliciano  | Pump #2 pouring out on Blvd.  | Contacted Mainscape irrigation/out 9/6 repaired valve   | Yes       |
| 10/1/16   | Email                      | Trang          | Plant beds full of dead limbs, weeds not removed. Sent pics.  | Emailed Mainscape. To meet with Joey today.   | Yes       |
| 10/1/16   | Email                      | Estabrook      | Conservation area (strip of grass along sidewalk) grass not blown off asked to have Mainscape return to complete.   | I contacted Joey. Due to storm, Friday, job incomplete. Back out 10.10 to complete conservation area and blown off grass.   | Yes       |
| 10/3/16   | Email                      | Gagnon         | Pond 5 There is a section around pond five that Stewarts used to keep under control that Mainscape hasn't touched since they took over  | Requested to meet with resident for specific locations, Last week storm on Friday Mainscape left early. Resident out of town will meet with me when back  | Yes       |
| 10/4/16   | Email                      | Estabrook      | Resent pictures of side walks not cleared   | I drove location, took pictures. I saw very little grass clippings and little growth encroaching onto sidewalk. Replied asking for more specifics as the 3 conservation areas off Standing Stone side walks were all in same condition. She did not give me an address, or option to meet with her. Mainscape on site 10/10 to complete along with ponds missed due to storm  | Yes       |
| 10/10/16  | Email/Call                 | Estabrook      | Asked that I follow up with Mainscape regarding missed conservation area at Standing Stone/Standing Stone   | Spoke with Mrs. Estabrook, let her know Mainscape on site today to hit all areas missed last wee due to storms. The ponds will be mowed on schedule this week. Called Joey with Mainscape to confirm, and inspected work.   | Yes       |
| 10/10/16  | Email                      | Trang          | Up lights (below Pillars) at 301 not working  | Hoffman provided quote for in ground LED lights, pending budget   | Yes       |
| 10/10/16  | Email/Call                 | Towsley        | Asking when Mainscape is returning to complete missed work on property, such as ponds.  | Answered email with mention of job cut short due to storm, and they are on site end of week 10/14 to complete.  | Yes       |
| 10/11/16  | Email                      | Towsley        | Fire ants at basketball court area  | 10/12 Contacted /Truly Nolen to treat, and check all pavilions for wasps nests. Scheduled this week. Truly Nolen out 10/14.   | Yes       |
| 10/12/16  | Email                      | Mrs. Webb      | Send in pictures of Wasps nests   | Called Truly Nolen, out 10/13 to remove and address fire ants.  | Yes       |
| 10/14/16  | Call                       | Mr. Conklin    | Resident called Fishkind stating that Brian Lance the code enforcement brought to his attention that we're in violation with one of the ponds.  | Emailed Josh w/Aquatics gave instructions to come and clear all debris, at approved additional cost. Asked not to exceed couple hours\$\$\$\$. Emailed resident to notify we have requested this to be done.  | Yes       |
| 10/14/16  | Email                      | Towsley        | Ponds mowed but not trimmed to water in this makes 4 weeks in a row they haven't been done  | Contacted Mainscape   | Yes       |
| 10/14/16  | CDD Meeting                | Mrs. Webb      | Mention of overgrown grass on Highland Chase medium along with 301 entrance   | Grass cut back 8/15. Lights replaced with LED 10/7. In ground lighting proposal pending.  | Yes       |
| 10/16/16  | Email                      | Paige Suhay    | Jeff with EPC Environmental Protection Control out to inspect ponds. Mention of trash, dead fish and questioned about eco system  | Emailed Josh with Aquatics. Explained current (fish) dead due to grasses dying off an bottom of pond. Normal. He will contact the officer directly with EPC to resolve. Asked resident for contact info. Report rec'd 12.1  | Yes       |
| 10/17/16  | Call/Fishkind              | Joe Prendagast | Hard yellow plastic covering has come loose at every intersection at the side walk in the Ayersworth Chase subdivision.   | Called resident informing them that I am reaching our to the county to find out how to get replaced where needed. Searching for vendors to provide quotes for replacement. At CDD meeting 10/20 Todd mentioned this is county responsibility and providing contact information. Received quote 12.13..  | Yes       |
| 10/17/16  | Email                      | Towsley        | Pond 8 reported not line trimmed. Mainscape on site did not complete.   | Inspected. Confirmed right. Completed   | Yes       |
| 110/20/16 | Requested through Mrs Webb | Trang          | Asked when repairs are to be made at301 / Courte and Balm Rd monuments  | ACP called, waiting on proposal. Contacted again 11.29.16   | Yes       |
| 10/20/16  | CDD Meeting                | Mrs Estabrook  | Reiterated concerns about pool conditions   | Apollo pools out weekly to clean. Asked for deeper cleaning around tile edge completed 11.1.  | Yes       |
| 10/21/16  | Email                      | Towsley        | It has now been 5 weeks since the pond behind my house 14404 Edinburgh moor has been trimmed to the waters edge. I have reported this to sue every week and always get a response of ill look into this. Get it done!! No concrete edging was performed this week during scheduled mowing. The 2 medians on the main road from 301 were mowed. I want to see action not words putting this off. | Confirmed, and sent to Mainscape, and replied to resident, received, thank you! Received confirmation from Mainscape CSR  | Yes       |
| 10/24/16  | Email                      | Aaron Ahonen   | Reported the exterior of our home has been infested with Midges (flying bugs).  | Josh with Aquatics provided cost for treatment. Pending Team out week of 11.14 report pending.  | Yes       |
| 10/24/16  | Email                      | Trang          | Area behind her home CDD conservation area not hit.   | Contacted Mainscape. Sent request through Mainscape portal  | Yes       |
| 10/24/16  | Call                       | Towsley        | Pond 8 reported not line trimmed. Mainscape said in email this was line trimmed. Been weeks.  | Called Mainscape, and resident to confirm this areas not touched. Emailed Matt with Mainscape to call me to meet on site asap! CSR reported complete.   | Yes       |
| 10/29/16  | Email                      | Towsley        | Irrigation system running along the rear entrance along the white fence at 830am. this is past the legal watering time. Saturday  | Monday/Checked, working fine, Mainscape out Following Monday, system clogged.   | Yes       |
| 10/31/16  | Email                      | E Brown        | Wanted to let you know that there is a brick/stone missing from the one pillar at the entrance.   | Will add to concrete repairs pending. ACP busy not responding to requests. Contacted again 11.29.16/ After inspection did not see any 2/26/17   | Yes       |
| 11/9/16   | CDD Meeting                | E.Brown        | Reported sprinklers on at Stoneridge not working properly   | To be inspected during Dec irrigation report/New Landscapers fixed  | Yes       |
| 11/2/16   | Email                      | Richard Rose   | 10603 Standing Stone (Lennar 2A), (813) 966-1864, regarding the condition – smell, trash - of the pond close to his house.  | Sent request to Aquatics to inspect next visit (1 week) and report back   | Yes       |
| 11/6/16   | Email                      | Trang          | the sprinklers have been on about 8:00 am on Saturday and still on at 12:30 on Sunday. Stoneridge.  | Checked property on Monday. Sprinkler not on. Mainscape was called by resident 3 times, and I also contacted the Irrigation team.   | Yes       |

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|----------|-------------|----------------------------|---|---|---|-----|
| 11/12/16 | Email       | Sharrie A. Page            | Resident noticed yesterday 11/11/2016 upon exiting the Highland Court Entrance of Ayersworth Glen that a fairly large section of stone has broken off from the stone structure & is quite visible. There is also debris from trash left on the ground at said entrance. | Grounds have been cleaned and could not find stone out. Inspected with William on 2/16/17.  | Yes   |     |
| 11/16/16 | Email       | Lenora Williams            | Resident 14459 Alistair Manor Dr claims Agent told her back yard would be landscaped, and concerns about trash in pond  | Inspected to confirm CDD property - Called resident - conservation area not mowed by Mainscape  | Yes   |     |
| 11/17/16 | Email/Call  | Claire Thompson            | Clear on address 14328 Alistair Manor called regarding area behind her home not being mowed.  | Inspected to confirm CDD property - Called resident - pictures taken did not see unmowed area. Sent to Mainscape to be sure not missed This is conservation area par of Phase 3. Devellers to clear up. | Yes   |     |
| 11/21/16 | Email       | Mr. Wright                 | The red beacon light is flashing on the pump box behind my house.   | Gideon's Plumbing out 11/23. Light out.   | Yes   |     |
| 11/30/16 | Walk in     | Lenora Williams            | 14459 Alistair Manor Dr "Contractor driving over her lawn"  | Sent pictures to engineer, board and district to contact developer  | Yes   |     |
| 12/2/16  | Call        | Towsley                    | Main line on Blvd. behind lift station reported   | Called Mainscape, out to inspect.   | Yes   |     |
| 12/5/16  | Email       | Rasmussen                  | 301 Lights out.   | Electrician needs to look at, this is ongoing problem   | Yes   |     |
| 12/8/16  | Email       | Toni Hardy                 | Landscape/Budget Concerns   | Noted Landscape comments/Email forwarded to board members   | Yes   |     |
| 12/8/16  | Email       | Estabrook                  | Banners are coming off poles/Holiday Budget concerns  | Due to heavy winds, the metal pole sides off and pole in sleeve of banner falls out. Handyman out today/Budget concerns addressed.  | Yes   |     |
| 12/9/16  | Email/Call  | Pendergast                 | Following up about ADA pads   | Let resident know that call was made to Hillsborough County and reported. Waiting for HC to come out.   | Yes   |     |
| 12/28/16 | Email       | Sheila                     | Towlsley  | Reported excessive gravel & dirt on roadway at Stonewall  | Sent email to Engineer - Sherry had area swept 1-3-17 | Yes |
| 1/3/17   | Email       | Estabrook                  | Banner bottom rods (possible vandalizm), taking down decorations  | Banners flapping was due to plastic ties breaking in wind. And bottom rods becoming dislodged. Decorations were started today will finish in two days. 1/5/17   | Yes   |     |
| 1/3/17   | Call/Sheila | Pendergast                 | No way for Landscapers to access areas around Pond 3 for mowing   | Explained silt fencing is there for erosion control. I will drive pond area with William on 1/5/17 to discuss options. Call Mr. Pendergast and told him we will find a solution with new landscaper.    | Yes   |     |
| 1/4/17   | Walk In     | Williams                   | Ongoing problem of damage to sod due to trucks  | Took pictures sent them to Engineer. Suggested temp fencing and replacement of sod  | Yes   |     |
| 1/17/17  | Sheila      | Johnson                    | Landscaping Issues at Entrances   | Emailed Ms Johnson and let her know we are beginning to tackle the issues with the new Landscaper (Swanson)   | Yes   |     |
| 1/18/17  | Sheila      | Pendergast                 | Speeding trucks on the Blvd., dust, truck traffic form 301  | I called Mr. Pendergast and explained that the Blvd. is County and I would email Scott Shapiro regarding the dust, speeding and amount of truck traffic coming in at 301                                | Yes   |     |
| 1/27/17  | Sheila      | Walter                     | Truck Traffic / Speeding /Rudness of drivers  | I emailed Builders. Signs will be posted at entrances   | Yes   |     |
| 2/4/17   | Email       | Rasmussen                  | Private truck/trailer parked on CDD Conservation Area (Argyle Ave)  | Drove to area / Did not see vehicle . Will go again   | Yes   |     |
| 2/7/17   | Phone       | Pendergast                 | Dust being kicked up by the construction / He wants water put down. He's upset about the "No Fishing"   | I'll try to talk to the construction foreman. I asked him to attend the CDD Mtg. He wants to put his concerns in a letter and send to Jane to speak for him at the Mtg.                                 | Yes   |     |
| 2/8/17   | Letter      | Pendergast                 | Complaint about No Trespassing etc. signs   | Jane has letter   | Yes   |     |
| 2/10/17  | Email       | Jorge Rubio                | Complaint about no fishing in ponds   | Responded to Email / Will bring to Board's attention  | Yes   |     |
| 2/10/17  | Email       | Murphy                     | Complaint about No Trespassign sign location  | Responded to Email / Will bring to Board's attention  | Yes   |     |
| 2/10/17  | Email       | Toni Hardy                 | Complaint about No Trespassing etc. signs   | Responded to Email with PM Board Meeting 3/8  | Yes   |     |
| 2/13/17  | Walk In     | Michele Milford            | Was threatened by teens at the pool   | Police were called and came out. Teens ran before Police could get information  | Yes   |     |
| 2/15/17  | Phone       | Dan (11012 Standing Stone) | Unhappy about no fishing in ponds   | He requested Board names. Emailed to him on 2/15/17   | Yes   |     |
| 2/20/17  | Email       | Kevin Garrett              | Man was staring at wife for prolonged time in Gym   | Emailed him - told him that we would review tape with security  | Yes   |     |
| 2/28/17  | Phone       | Pendergast                 | Amount of dust from construction  | Told him to call the EPA - EPA contacted builders   | Yes   |     |
| 3/1/17   | Email       | Naomi                      | People are still fishing around ponds   | She sent photo. Let her know to tell us when someone is out.  | Yes   |     |
| 3/20/17  | Phone       | Duane                      | Lights out at 301 Entrance  | Told him we will get repaired   | Yes   |     |
| 3/27/17  | Email       | Norma R                    | Leaves and dirt in pool   | After a weekend and wind. Pool is clean now   | Yes   |     |
| 3/28/17  | Email       | Jim Rasmussen              | Private Vendor signs on CDD Property  | Called vendor to remove   | Yes   |     |
| 3/31/17  | Email       | Alicia                     | Lights out at 301 Entrance  | Told her we will get repaired   | Yes   |     |
| 3/28/17  | Email       | Evelyn Blue                | Lights out at 301 Entrance  | We will get repaired  | Yes   |     |
| 3/29/17  | Email       | Eastabrook                 | Trash around playground   | Picked up later by landscapers  | Yes   |     |
| 4/5/17   | Walk In     | P. McKinnon                | Daughters were jumped in field next to office   | Asked if she call Police. Viewed video.   | Yes   |     |
| 4/6/17   | Phone       | Carmen                     | Reported suspicious activity in neighborhood  | Told her to call Police   | Yes   |     |
| 4/6/17   | Email       | Jeffery                    | Red Alarm light on Pump Box/Haddon Mist   | Sent to William same day  | Yes   |     |
| 4/7/17   | Email       | D. Townsley                | Weed in 301 Entrance planters/beds  | Sent email to Ted Swanson/Pulled on 4/10 & 4/11/17  | Yes   |     |
| 5/2/17   | Email       | D. Townsley                | Argyle and Edinburgh - not edged. Stated is was the 2nd time he'd sent.   | Sent email to Ted Swanson   | Yes   |     |
| 5/2/17   | Email       | Yana Montgomery            | Conservation trees and grass growing over sprinkler   | Sent email to Ted Swanson   | Yes   |     |
| 5/8/17   | Email       | J. Johnson                 | There are 2 cars parked in front of his home that he doesn't know who they belong too (Red Mustang #EJH41 & Black Civic #GNMQ21). He just wants to make sure he receives no fines.  | Forwarded email to HOA in case any fines were assessed.   | Yes   |     |
| 5/11/17  | Email       | Meghan                     | trash bag in front of preserve on Standing Stone. Also Pizza Box on Mailbox by Lennar Model   | Forwarded to Swanson will pick up on the way out.   | Yes   |     |
| 5/16/17  | Email(s)    | Nubia & Pat                | Keypad to gym not working or code changed   | Code not changed - contacted to see if we can get it fixed asap   | Yes   |     |

COMPLETED FROM 5/22/17 - CURRENT

| Date    | Contact    | Name                  | Requests/Concerns  | Comments  | Resolved? |
|---------|------------|-----------------------|--|---|-----------|
| 5/9/17  | Email      | O. Martinez           | Fence Broken by the swings at the NE corner of the Clubhouse/playground. Assumes it's kids cutting thru. Asked that we advised/email all parents of situation  | replied that I would follow up. Looked and don't see broken fence.  | Yes       |
| 5/22/17 | Email      | Elizabeth Brown       | Bushes on Main road - dead and/unevenly trimmed  | Advised that they are already working on issue but forwarded to Ted Swanson   | Yes       |
| 5/22/17 | Email      | Mayda leon            | Resident states areas of concerns re; trash in ponds surrounding her home  | Clubhouse manager forwarded photos on to District Manager. District manager responded to email. Dut to lower than average levels of rainfall, we are waiting for the rain to assist in pushing the debris closer to shore so that Swanson and Sons can clear the ponds.   | Yes       |
| 5/22/17 | Walk In    | Chris                 | Bike stolen on Sunday between 6-7pm (813-401-9112) No bike lock  | Had to work with William to set up system to review. Motion detector didn't go off when bike was stolen. Chris arrived at 18:35:52 frame; Don passes in 18:38:16 frame (bike there); 18:41 frame - Bike's gone. Not sure how to follow up - emailed Jane, William and Dwayne for assistance. UPDATE: Resident came in to speak with security, issue was resolved internally.  | Yes       |
| 5/23/17 | Walk In    | Carmen Sierra         | Interested in putting up flyers for babysitting services in her neighborhood   | Advised that she would need to contact her HOA to determine what she might be able to post.   | Yes       |
| 5/23/17 | Walk In    | Ruth Knapp            | Interested in using the Pool Chair Lift for disable husband (512-217-8245)   | Resident contacted Community manager and states that she is not sure her husband will use the lift, because the water temperature is too cool. She will be looking into Aquatic Therapy / Physical Therapy for him .  | Yes       |
| 5/26/17 | Email      | mailto:tdmv03@aol.com | Resident emailed to inquire about dead bushes on blvd and fountain on 301  | Community manager responded to email and advised resident that fountain is being repaired due to broken pump, will be replaced on 6/10/17. Dead bushes will be removed on 6/5/17  |           |
| 5/30/17 | Email      | Mehgan                | Resident sent lengthy email RE: concerns over the Holiday weekend describing a free for all at the pool area. Numerous non-residents using the pool. Underage teens without parental supervision, smoking and drinking in the pool area. Large rafts, teenagers throwing footballs, cursing , and overall obnoxious behavior. The bigger issue at hand , is drug dealing on the basketball courts. Resident states security was standing back and opening the gate for residents and sleeping on the job, while this occurred. Pool filters not working. | Numerous emails werer exchanged between Patti, Jane, William and Ms. Fisk. Security was met with to discuss souldtions A third security officer was hired as of 5/31/17, to increase security during peak hours. Ms. Fisk was advised security will be increased. Pool company was called and two people were sent out assist in cleaning the pool due to the heavy voulume of residents using the pool area. Pool is still murky at this time. | yes       |
| 5/30/17 | Email      | Corrine Roberts       | Resident sent email stating numerous concerns Re: lack of security at the clubhouse, number of non-residents using the pool area, lack of maintenance around the pool area ( trash in the pool and deck area). Lack of upkeep with the common areas such as ponds and common areas. Lack of security at the clubhouse ( not enforcing the rules ) . Teenagers roughhousing, cursing, smoking in the pool area and dealing drugs on the basketball courts, playing loud music and children under 16 not supervised.                                       | Numerous emails were exchanged between Patti, Jane , and William to address these concerns. There were numerous guests using the pool over the holiday weekend,   | yes       |
| 5/30/17 | Email      | Cassidy Fisk          | Resident emailed inquiring about when the new splash pad would be completed . Resident also inquired about when a clubhouse manager would be hired.  | Jane emailed resident and informed her that Laura Muckefuse is the new clubhouse manager with office hours. She also informed resident that the board has not made a final deicision as it is a major budget line item.   | Yes       |
| 5/31/17 | Phone Call | Al Boyd               | Resident Called describing the above events over the weekend verbetum.   | Spoke with Mr.Boyd and appolized perfusely. Assured him that we are working to resolve the issues as quickly as possible and are aware of the issues mentioned.   | Yes       |
| 5/31/17 | Email      | Meghan                | Resident expressed concerns because she arrived at the pool and the filters were not working . Community Manager and Security were not on site. Sent email to Jane, Comm. Manager and Board Memebers.  | Spoke with Mr.Boyd and appolized perfusely. Assured him that we are working to resolve the issues as quickly as possible and are aware of the issues mentioned.   | Yes       |
| 5/31/17 | Email      | Julio Leiva           | Resident sent an email stating that his backyard was flooded @ 14433 alistar manor dr, back yard is directly in front of the clubhouse, is being flooded by a defective sprinkler head one that serves the clubhouse it has been pouring out water since yesterday at 5:00pm when he spoke to the hoa president she said that it would be repaired the same night. Resident is upset as it was not repaired by the next am.  | Spoke with William, and he states that Ed Swanson is currently repairing the issue. Homeowner was contacted by Community Manager and the issue was reslvoed.  | Yes       |
| 5/31/17 | Email      | Ms. Webbers           | Resiendet emailed with concerns that she had received numerous violations about her garbage cans and did not appreciate this.  | Emailed resident to inform her that this is an HOA issue. Provided her with the contact information for her HOA representative.   | Yes       |
| 5/31/17 | Email      | Ryan Wilson           | Resident @ 11046 standing stone dr states he has Rats with tumors wandering onto his property. Requesting that we create a barrier to preserve their habitat , but so they do not disturb his home.  | William and Jane visited the property to investigate the source and see what souldtions are possible  | Yes       |
| 6/1/17  | Email      | Carissa Estabrook     | Resident discusses concerns about dead bushes and grass along Ayersworth Blvd and wants to know what is being done about it.   | Jane addresses concerns and informs resident that there are currently watering restrictions in Hillsbrough county. We are waiting to see which bushes are salvagable with some rain, and which ones need to be replaced. Bushes will be removed beginning on 06/05/17   | Yes       |
| 6/1/17  | Walk In    | Kayla                 | Community manager was doing morning walk through and greeted resident at pool side. Resident raised concerns about lack of maintence of pool and security . Life preseverer was floating in the center of pool, bottle caps strewn about the bottom of the pool  | Community Manager spoke with resident at length. Informed her about increase in security. KRB pools was called and will be on site for the third day this week. Requested they vaccumm the pool and pay special attention to any broken glass or bottle caps, and continue to work on balancing the pools PH.   | Yes.      |
| 6/1/17  | Email      | Craig Clemans         | Resident inquired about funds to build a second pool   | Community Manager f/u with email and phone call stating that there are no plans to build a pool at this time but she would inquire with the CDD board members if any additional planning had been made. Advised resident of next meeting date to voice concerns.  | Yes       |

| Date                             | Contact               | Name                     | Requests/Concerns  | Comments   | Resolved? |
|----------------------------------|-----------------------|--------------------------|--|--|-----------|
| 6/2/17                           | Email                 | Daisy Weber              | Resident emailed twice, stating she received HOA violations and was very upset and wanted to speak with someone.   | Community Manager informed her that we are the CDD, and anything related to her home is handled by the HOA. Community manager provided her contact information for her HOA representative. She emailed back a second time stating she was unable to reach them. Community manager also directed her to several other resources, HOA Website, the builder home in the neighborhood, and provided her a second contact person and urged her to call back if she had any further questions or concerns. | Yes       |
| 6/5/17                           | Email                 | Kelly Glassner           | Resident emailed expressing concerns about number of non-residents using the pool area. Resident states that the current security guard on duty freely is allowing guests who do not live in the community to come in, holding open the gate for them, as witnessed by numerous residents.   | Resident was contacted by District Manager via email regarding her concerns. We are aware of the ongoing concerns and working diligently to put systems into place to prevent this from happening in the future. We will be implementing a key card photo identification system which is linked to our security system to prevent residents and non-residents from freely handing out universal codes. There has also been an increase in security with an additional officer working peak hours.    | Yes       |
| 6/5/17                           | Email                 | Ed Lucas                 | Resident emailed with concerns about upkeep of general maintenance of the common areas ( dead bushes) and the pool area. Resident states there was a dead frog in the pool this weekend.   | Community and District manager both followed up with resident addressing his specific concerns. The bushes along the Blvd are being removed this week, ( June 5th-9th) and have died as a result of the drought and irrigation issues when the water table dropped below normal limits. This was explained in detail. Community manager apologized for the dead frog and explained that the pool company does not come on the weekends.  | Yes       |
| 6/6/17                           | Email / Phone Call    | Myra Levia               | Resident emailed stating that her sprinkler was broken and her property at 14433 Alistar Manor was flooded again, ( also occurred last week) Property is adjacent to the clubhouse   | Community Manager spoke with Ted Swanson to determine why the line was continuing to flood. Mr. Swanson stated that the irrigation line was becoming clogged with debris ( gravel/rocks) from the corresponding well which intensifies when the water table drops. Mr. Swanson provided Resident with his cell phone number for afterhour / weekend emergencies.   | Yes       |
| 6/6/17                           | Email                 | dtowsley8@gmail.com      | Resident @ 14404 Edinburgh Dr. states property behind his pond has not been cut in over two weeks and is over two feet tall.   | Community Manager re-visited the property and he states that it looks as if his pond has been cut since the previous visit.  | Yes       |
| 6/7/17                           | Phone Call            | Robb                     | Nuisance Alligator Trapper called to inform Community Manager that he responded to a call re Nuisance Alligator on 6/5 with HCSO . Alligator was trapped and removed from Ayersworth Glen Blvd . The gator was 6 feet 3 inches long and was sitting on the side of the road.   | Community Manager obtained phone number for Nuisance hotline and Robb's phone number to contact re future trapping. He states he cannot put traps in public areas.   | Yes,      |
| COMPLETED FROM 5/22/17 - CURRENT |                       |                          |  |  |           |
| 6/7/17                           | Email                 | Corrine Roberts          | Resident had concerns with CDD communal areas such as pool and basketball courts not being kept up. Resident states there are drugs being sold on the basketball courts and CDD board members are not accessible.  | District Manager followed up with email to resident addressing specific CDD related concerns.  | Yes       |
| 6/9/17                           | Email / Phone Call    | dtowsley8@gmail.com      | Spoke with Resident about numerous CDD areas which were not being cut  | Community Manager drove to each location listed in the email, and photographed each location, and confirmed that the locations were not being mowed. Swanson and Sons followed up immediately by going out and cutting the mentioned areas. A credit was also provided to our account to backdate the areas which were not being mowed.  | Yes       |
| 6/16/17                          | CDD Meeting Follow up | Willie & Kangelia Baxter | Resident had questions about when monument lighting would be installed in phases 2 and 3.  | William from Fishkind Called Resident to Follow Up .   | Yes       |
| 6/19/17                          | Email                 | dtowsley8@gmail.com      | Resident sent an email with concern that maintenance was subcontracting spraying the common grounds .  | Community manager forwarded these concerns on to District Manager and Landscaping to ensure we were in compliance. According to the district Swanson and Son are able to sub contract the spraying of chemicals if necessary .   | Yes       |
| 6/21/17                          | Email                 | Tedesha Gilchrist        | Resident Expressed frustration with policy's regarding pool cards as her husband and adult child were not present when she came in for her pool card and was notified that her cards would be held until the last adult homeowner could be photographed.   | District Manager and Community manager spoke with resident and clarified the policy. Resident will be provided the cards when her husband is photographed.   | Yes.      |
| 6/22/17                          | Email                 | jrmwarren@verizon.net    | Resident expressed concerns about repairs in pool and asked if he would receive a relief in his CDD funds as additional houses are being built.  | Forwarded email to Regional Manager .  | Yes       |
| 6/29/17                          | Email                 | Sheila Carrol            | Resident expressed concerns regarding receiving parking violation.   | Community and District Manager advised resident that violations are issued by HOA, and forwarded homeowner contact for his home owners association.  | Yes       |
| 06/29/17                         | Email                 | Montrale Hammonds        | Resident Expressed Concerns Regarding Amenity Access Card process and Wait time . Homeowner also expressed concerns about No Trespassing signs that previously were to be placed between houses.   | Community Manager Contacted homeowner, apologized for any inconvenience he has experienced. Advised him on revised registration process and offered to make him an appointment. Fwd concerns regarding signs to District Manager.  | Yes       |
| 6/25/17                          | Phone Call            | Duane K                  | Resident called stating Monument lighting in the front of 301 was not working. Resident also has concerns about the increased amount of trash in the front of the entrance at 301 . Resident states that there are beer bottles and assorted trash scattered along the entrance into the neighborhood. Resident also would like to know about the status of benches around the ponds in the neighborhood and dog waste stations. | Community Manager met with Landscaping crew to address trash at the front of the neighborhood. Brenda ( Ted Swanson's Assistant ) states that they pick up trash and debris from the highway which blows onto Ayersworth Blvd, Daily, and will continue to have crews make a note that this is a high volume area of trash. Monument lighting is set to be fixed on 6/28. Benches and Dog Waste stations are still pending per approval from the CDD.  | Yes       |
| 6/28/17                          | Email                 | Carissa                  | Resident had concerns about children playing on floatation devices while observed by security  | Community Manager asked for more details and will follow up by looking back at security footage.   | Yes       |
| 6/28/17                          | Email                 | Ron Kiney                | Resident had question about signage being removed on the Blvd  | Regional Counsel is working on outlining the final policy and procedures signage .   | Yes       |
| 6/30/17                          | Email                 | Darren Watley            | Resident States he would like to be added to the newsletter  | Community Manager Added Resident   | Yes       |
| 6/30/17                          | Email                 | Alan Nessl               | New Resident Requested to be added to email list   | Community Manager Added Resident   | Yes       |

| Date                         | Contact | Name                 | Requests/Concerns   | Comments  | Resolved? |
|------------------------------|---------|----------------------|---|---|-----------|
| 6/30/17                      | Email   | Jim Rasmussen        | Resident expressed frustration about pool registration card process. Resident states he showed up 5:38, and the posted time was 6pm . Resident was turned away by security .  | Community Manager followed up with resident and apologized for the inconvenience explaining that an email blast was sent out that morning amending the time to 5:30. Community manager offered make an appointment with resident via email on one of the designated registration days in effort to avoid confusion.   | Yes       |
| 7/1/17                       | Email   | Lynn Fortuna         | Resident Expressed Frustration about Pool Being Closed for Repairs  | Community Manager apologized for the unexpected inconvenience. Email Communications were sent out Thursday/ Fri/ Sat/ and Sunday Communicating updates regarding repair statuses in the pool and notifying residents when the pool would be re-opened.  | Yes       |
| 7/4/17                       | Email   | Kelly Glassner       | Resident States while she was at the pool over the 4th of July weekend, Security held the Gate open for her and did not check her ID.   | Community Manager followed up with resident to obtain more details. Security Footage was reviewed .   | Yes       |
| 7/4/17                       | Email   | Juliette             | Resident has concerns about their children being photographed for Pool Cards  | Concerns forwarded to District Manager and Legal will follow up.  | Yes       |
| 8/30/17                      | Email   | Dave Towlsey         | Area not mowed 10633 Carloway   |   | Yes       |
| 8/30/17                      | Email   | Jeffrey Wright       | Ryan home clearing lot, photo's attached as left a disarray   | Contact to Ryan Homes to have issue resolved. Asked to be notified once resolved.   | Yes       |
| 9/13/17                      | Email   | Meghan Gondelman     | Resident requested update on pool status  | Pool is still not up to code. Treating black algae that was discovered after the green algae and grids situation was rectified  | Yes       |
| 9/13/17                      | Email   | Carissa Estabrook    | Resident requested update on pool status  | Pool is still not up to code. Treating black algae that was discovered after the green algae and grids situation was rectified  | Yes       |
| 9/15/17                      | Email   | Carissa Estabrook    | Inquire who is responsible for trees/mulch in front of conservation and sidewalk  | Confirmed it is Swanson's. Advised of trees leaning, this was addressed 9/19/17   | Yes       |
| 9/16/17                      | Email   | Carissa Estabrook    | Grass on sidewalk near home after Swanson mowed, not picked up  | Contacted Swanson, issue resolved 9/18/17   | Yes       |
| 9/16/17                      | Phone   | Joe Prendagrast      | 10538 Carloway, fence came down at back border from Irma  | Contacted Swanson to confirm property line, on side from farm   | Yes       |
| 9/19/17                      | Person  | Ozzie Figueroa       | Arm curl machine has blood stain in cloth   | Email sent to FitRev and William to see about replacing arm rest as it torn, have quote waiting on approval. Sent to Fitrev to schedule repair 9/22/17.   | Yes       |
| 9/19/17                      | Email   | Bill Conklin         | Can we continue a baseball field in the green space   | Will present to board   | Yes       |
| 9/20/17                      | Email   | Carissa Estabrook    | Fountain at 672 not on and green  | Informed am aware of green, waiting for chemicals in order to add. Not sure why not on as timers were reset. Will research  | Yes       |
| 9/21/17                      | Email   | Dave Towlsey         | 10633 Callaway pond not trimmed, was mowed  | Email sent to Swanson in regards to trimming by pond.   | Yes       |
| 9/21/17                      | Email   | Meghan Gondelman     | Pool status   | Informed Megan that I have requested a status report from the pool tech, will get tomorrow.   | Yes       |
| 9/25/17                      | Email   | Tony Riley           | Requested hotspot information and access code   | Provided hotspot information, informed to visit the office for the code for the gym   | Yes       |
| 9/23/17                      | Email   | Stanton Miller       | Pool status   | Provided update information, informed will send an email blast once it is open  | Yes       |
| 9/23/17                      | Email   | Shane Dellus         | Pool status   | Provided update information, informed will send an email blast once it is open  | Yes       |
| 9/23/17                      | Email   | Matthew Grise        | Pool status   | Provided update information, informed will send an email blast once it is open  | Yes       |
| 9/28/17                      | Email   | Katherine Richardson | email list - not receiving  | Added to email list in Mail Chimp, informed to contact me if she does not receive anything on 9/29.   | Yes       |
| 9/28/17                      | Email   | Lisa Perrazoli       | email list - not receiving  | Added to email list in Mail Chimp, informed to contact me if she does not receive anything on 9/29.   | Yes       |
| Submitted 9/29/17 - CURRENT  |         |                      |   |   |           |
| 9/29/17                      | Email   | Meghan Gondelman     | Trash on 672 entrance side of fence down the road   | Submitted to Swanson for cleanup  | Yes       |
| 10/3/17                      | Email   | Carissa Estabrook    | Fountain at 672 not on and green  | Will have this addressed 10/4/17  | Yes       |
| 10/11/17                     | Email   | Ed Lucas             | Broken swing  | Informed resident, already in process of getting it fixed.  | Yes       |
| 10/13/17                     | Email   | Chris Thompson       | Inquired about tennis courts  | informed, no additional amenities are being added, once addressed with CDD, residents will be informed. His suggestion will be presented to the board   | Yes       |
| 10/17/17                     | Email   | Natasha R            | dead bushes, overgrown plants, weeds, Overgrown Muhly Grass, trash, excessive trash and weeds in the median   | Will address with Swanson this week 10/18/17 - originated 8/2017 not noted in logs prior to this  | Yes       |
| 10/17/17                     | Email   | Dave Towlsey         | light pole down over a year near 10611 standing stone   | request submitted via teco website to request removal 10/18/17, response 10/20 - We were able to view the photo of the broken pole, and it has been reported to the proper department. A service technician will be out to the property sometime today. Teco onsite in regards to poll 10/20/17. Verified not removed as of 10/21 will follow, still present on 10/25/17. Call to Teco, pole replacement scheduled for 1/15/18. | Yes       |
| 10/19/17                     | Email   | Dave Towlsey         | Pond behind 14362 Edinburgh moor did not get the grass trimmed to the waters edge again with the weedeater  | Contact ed Swanson, this was area was checked off the list, will verify and inform me. Swanson sent team out to correct.  | Yes       |
| 10/23/17                     | Email   | Carissa Estabrook    | Conservation on Standing Stone, growing onto sidewalk   | Requested for Swanson to address when on site next time   | Yes       |
| 10/25/17                     | Email   | Ed Lucas             | Fitness center keypad beeping   | Informed resident already aware of issue and we are on the list for Brandon Locks to repair.  | Yes       |
| Submitted 10/25/17 - CURRENT |         |                      |   |   |           |
| 10/26/17                     | Email   | Robyn McCaskil       | Gym entry pad is not working  | Informed we are aware and Brandon Locks has us on the schedule for repair, ETA unknown  | Yes       |
| 11/14/17                     | Email   | Carissa Estabrook    | I noticed this morning when the sprinklers were on that a few of the sprinkler heads at the exit of the clubhouse parking lot were watering mostly the parking lot and not the grass. Was Swanson making corrections this morning or where the sprinklers actually running? | Spoke to Swanson, they are aware and working on the sprinklers  | Yes       |
| 11/14/17                     | Email   | Carissa Estabrook    | I know you've asked them before, but can you remind Swanson's to not drive down the sidewalk with their mowers. They did it again this morning and broke our sprinkler.   | Concern addressed with Swanson, pending action  | Yes       |
| Submitted 11/22/17 - Current |         |                      |   |   |           |
| 11/30/17                     | Email   | Jose Fontanez        | Dead racoon on blvd   | removed   | Yes       |
| 11/26/17                     | Email   | Willie Baxter        | Ants on the playground  | Truly Nolan was called and treated playground area for ants   | Yes       |
| 11/28/17                     | Email   | Willie Baxter        | Monument Lights not working   | Need to locate the power source/timer. Swanson handling   | Yes       |
| 12/5/17                      | Email   | Casey Hentzen        | Bathroom availability due to gym open 24 hrs  | Informed bathroom availability during clubhouse hours and/or security on site   | Yes       |
| 11/29/17                     | Email   | LaToya Ewing         | Trespass Agreement  | Sarah Warren will address at CDD Meeting  | Yes       |
| Submitted 12/5/17 - Current  |         |                      |   |   |           |
| 12/7/17                      | Walk In | Corey Thompson       | Pond 12 has dead grass, algae, needs to be cleaned  | Contact to Aquatics to attend to Pond - Will be out 12/8/17   | Yes       |
| 12/6/17                      | Call    | Richard Rose         | Pond 12 has dead grass, algae, needs to be cleaned  | Contact to Aquatics to attend to Pond - Will be out 12/8/17   | Yes       |
| 12/8/17                      | Email   | Ed Lucas             | Pond 12 has grass clippings, trash  | Peter from Aquatics came and confirmed grass clippings, trash, awaiting report for results  | Yes       |
| 12/9/17                      | Email   | Mike/Resident        | Hip Hop Class - non resident holding a business in the clubhouse  | Activty set up by the request of residence, this is not a business, it is a hobby. Charge of \$8/ a class, with 4-5 residents, 1x a week.   | Yes       |
| 1/2/18                       | Email   | Alaina Naraine       | Damaged fence that kids use to cut through to pool  | Bravo fence scheduled to come out 1/4/18 to repair and place a gate   | Yes       |
| 12/27/17                     | Walk In | Lord Sharief         | Broken rims and nets on basketball court  | Waiting for handyman to repair  | Pending   |

| Date  | Contact | Name              | Requests/Concerns  | Comments  | Resolved? |
|---|---------|-------------------|--|---|-----------|
| 1/2/18  | Email   | Jeff Jones        | Weeds at front monument 301, lights out  | Swanson will address the weeds, I will need to see the lightbulbs and purchase /replace. Per discussion with Swanson, will handle on next visit.  | Yes       |
| 1/8/18  | Email   | Ronnie Saunders   | Fence down since Irma 10540 CHD  | Unable to do lights   |           |
| <b>Submitted 1/15/18 - Current</b>  |         |                   |  |   |           |
| 1/20/18   | Email   | Dave Towlsey      | Sprinklers on 301 entrance area  | Email sent to Swanson, they will be onsite to correct   | Yes       |
| 1/22/18   | Email   | Dave Towlsey      | Sprinklers on 301 entrance area  | Email sent to Swanson, pending call back  | Yes       |
| 1/25/18   | Email   | Jeffrey Wright    | Construction workers parking in front of homes blocking mailboxes  | Reach out to Ryan homes to address and have vehicles moved. Jessica Golden Ryan Homes, drove to area, spoke with Kyle the foreman. Will advise crew not to park in front of homes   | Yes       |
| 1/29/18   | Walk In | Hugo Morales      | Discuss the landfill and what can be done, it is an eye sore   | Will provide information to Property Management company to provide insight/discuss at meeting   | Yes       |
| 1/29/18   | Email   | Ronnie Saunders   | Fence down since Irma 10540 CHD  | Follow up to Bravo Fence x4, no return calls, will be reaching out to other vendors, new vendor, pending approval   | Pending   |
| <b>Submitted 2/16/18 - Current</b>  |         |                   |  |   |           |
| 2/16/18   | Email   | Richard Johnson   | Status on fence repair caused by trailer on Balm Road  | Pending approval from Rizzetta/Board  | Pending   |
| <b>Submitted 2/27/18 - Current</b>  |         |                   |  |   |           |
| Late entry as confirmed at 2/27/18 Board meeting email/concerns to Rizzetta are to be included in the Log |         |                   |  |   |           |
| 2/24/18   | Email   | Christopher Rezac | Pizza & Wine Event - paying to rent clubhouse, liability, serve & consume alcohol  | As this is an activity that involves the entire community they will not pay to use the clubhouse, the wine will not be opened on premises, Kerin Realty will be verifying valid ID prior to distributing wine to guests.  | Yes       |
| 1/29/18   | Email   | Christopher Rezac | Business at the Clubhouse - do the instructors carry insurance, do they pay a rental fee, who pays the clean up fee, are backgrounds checked, credentials verified?  | I am working with Elizabeth on this. Anyone using the clubhouse for this type of services will need to be insured and have an agreement with the CDD. If that can't happen then their services will need to stop. I have this as an Agenda item for the next board meeting. F/u UPDATED: The board approved a independent contract for residents to provide classes at the clubhouse, no fee, liability required. Waivers have been signed by all attendees at the classes prior to the start of the initial class. | Yes       |
| 12/14/17  | Email   | Christopher Rezac | Holiday Questions - What is the amount of money allocated for the Holiday Party? Did not see this in minutes, or discussed at the meeting. 2) Sam Ogden was seen hanging lights - what was the fee?  | The holiday party was not hosted by the CDD, it was Elizabeth Brown that funded for the food and beverages as well as other residence provided food. 2) The CDD was not charged with hanging of lights initially, but a board member did request a refund in the January meeting, the board approved cost of \$180.00   | Yes       |
| 1/30/18   | Email   | Christopher Rezac | Explanation of Mileage Reimbursement for Sept & Oct 2017   | These are miles were driven by the clubhouse manager prior to Rizzetta for trips to store. I reached out to Fishkind, the copies were printed of the rules and policies for the clubhouse to hand out to new residents.   | Yes       |
| 1/30/18   | Email   | Christopher Rezac | Camera's Ayersworth - At the January Meeting concerns raised in regards to Mr. Thomka viewing the gym camera from his home, states to check the equipment was working. The community expects privacy when using the facility. It is expected that security or the field manager but not any board members. Who has access to view and monitor throughout the clubhouse and adjoining amenities? Where can I find a complete list of board members duties and responsibilities?   | Only the clubhouse manager and the board chair have access. The Board needed a backup with security in case the clubhouse manager is not available.   | Yes       |
| 1/30/18   | Email   | Christopher Rezac | Meeting Minutes - Last documented minutes are from Aug 2017, where are the ones since Rizzetta has taken over?   | The website has been updated with the missing minutes   | Yes       |
| 1/30/18   | Email   | Christopher Rezac | Missing \$200K - have you guys found the missing \$200,000 that was discussed at the meeting. Where it is being held and who the escrow agent is. To make sure it is spent in accordance with the agreement that Mr. Shapiro had with his fellow board members so that he could buy the parcel of CDD owned by the US301 bery cheap and then to turn around and sell it for a large profit?  | This is in an escrow account with the developers counsel and will be made available aftr the final bond issuance for the district is completed.   | Yes       |
| 1/27/18   | Email   | Christopher Rezac | Has the CDD granted special use of the CDD owned property next to Otis Franklin III home?  | Not aware, will need to do some research  | Pending   |
| 1/30/18   | Email   | Christopher Rezac | I witnessed an older gentleman removing our Christmas lights and messing with our electrical box. I knew it was not Sam Ogden but I also verified with him he wasn't Sam. His name is Dennis, he stated he was instructed to remove the lights by a CDD member. Dec 8th E Brown advised the entire neighborhood by Facebook through 3 group pages and 1 Organization page that residents were not allowed to hang lights due to liability. So this man must have what was necessary above and beyond what us common residents posses. I have attached a picture of Dennis removing the lights as evidence. Can you please provide me a copy of Dennis's license, bond, ins. How much is Dennis being paid to do this, who authorized Dennis to remove the lights, what preventative steps did Dennis take to repair the holes made by Sam while hanging the lights | We have spoken to Elizabeth. Dennis was not hired or paid by the district, he volunteered to assist with this. Going forward we will be sure to only use vendors approved by the District for this type of work. The monuments were inspected and no damage from hanging the lights with the staples was found  | Yes       |